

# QUALITY POLICY

Goonvean Aggregates is a privately owned company with strong foundations and extensive heritage, processing materials since 1931.

We are committed to delivering quality products and service to meet our customer requirements through a quality management system which meets the requirements of BS EN ISO 9001:2015. This ensures that the company maintains a strong customer focus, long term sustainability and profitability.

To accomplish our objectives and achieve continual improvement we consider all relevant factors such as:

- Compliance with all statutory, regulatory, legislative and contractual requirements
- Compliance with relevant UK and European standards
- Customer and employee expectations and concerns
- Viable material and process alternatives
- Costs and liabilities

The management team will demonstrate leadership and commitment and assume responsibility for establishing, implementing, integrating and maintaining the quality management system. Our commitment to this is demonstrated by:

- Provision of sufficient resources
- Communication and engagement with all members of the company
- Training and practical example

Through this, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness and direct relevance to the success of the company.

Goonvean Aggregates is certified to:  
BS EN ISO 9001:2015

Top management is committed to continual improvement and sets quality objectives that:

- Address the risks and opportunities identified within the organisation that can affect conformity of its products and service
- Are compatible with the context and strategic direction of the company
- Promote the use of a process approach and risk-based thinking
- Establishes partnerships with suppliers and interested parties to provide an improved service
- Ensuring the QMS achieves its intended results

The Quality Management system will be monitored, measured, evaluated and enhanced regularly as part of the senior managements' responsibility, with regular reporting and communication of the status and effectiveness at all levels within the company.

**This Quality Policy will be reviewed annually, however, if the introduction of new processes, procedures, legislation or any other contributing factors that may influence our quality assurance considerations occurs, amendments will be issued.**

*K Gwyn-Jones*

**K Gwyn-Jones  
General Manager  
8th January 2021**